

# Defense Distribution Depot Norfolk, Virginia Deputy Commander Receives Award

**By: Stacy Umstead, DDC Command Affairs**

Mr. William W. Weissner, Deputy Commander, Defense Distribution Depot Norfolk, was presented the Meritorious Civilian Service Award on July 25, 2001.

Weissner, anchoring DDNV's re-engineering effort on process flow, pressed to redefine the center's organization to reflect a shift from a stove-piped organization where individuals were highly specialized in specific functions to a flattened organization where each multi-skilled worker performs as an integral part of a complete process.

This re-engineering effort increased DDNV's material issues by 20%, issue times were reduced and stow times improved. Weissner also spearheaded a major stock maintenance program focusing on Care of Supplies in Storage (COSIS) and re-warehousing.

Weissner set up a re-warehousing team that allowed DDNV to vacate 3 major vintage warehouses totaling, empty another warehouse to allow re-racking with improved storage aids, set planographing in 2 additional warehouses, and implement popularity stow. Additionally, inventory counts, location surveys and COSIS inspections are conducted each month to increase inventory accuracy and improve stock material readiness – both long standing challenges at DDNV.

DDNV's customer base includes more than 105 ships, from aircraft carriers to destroyers and submarines, as well as major Navy industrial activities and shore establishments. Increasingly, DDNV provides support to local Air Force and Army



*William Weissner.*

installations. DDNV serves customers worldwide with particular emphasis on Europe, the Mediterranean, and the Indian Ocean.

DDNV provides standard packing, specialized storage and hazardous material packing and shipping operations. It also interfaces with direct vendor-to-customer and local delivery services. DDNV provides special services based on customer needs, such as packing and transshipment of radioactive and level one/subsafe material. Military operations are not the only recipients of the depot's program of services.

As a major stock point for meals ready-to-eat and humanitarian daily rations, DDNV is often called upon to provide humanitarian relief supplies in the United States, the Caribbean, and other countries.



*CAPT Dick Trowbridge presents Bill Weissner with Meritorious Civilian Service Award.*